

Kellogg Community College
Continuing Education Lesson Plan

Topic: Communications

Presenter: Accreditation Approved Kellogg Community College EMS Instructor

Date: Accreditation 2018 - 2021

Credit Category: Patient Assessment

Specific Topic: Communications

License Level: MFR, EMT - Basic, EMT – Specialist, Paramedic

Time: One Hour, Two Hours, Three Hours, Four Hours

Credits: 1 2 3 4

Format: Lecture

May use PowerPoint Presentation

Practical

Communication exercises, Hern Reports, Documentation

Objectives: The participant of the CE session will:

1. Review the different modes of communication
2. Review communication challenges
3. Review radio communications
4. Review proper documentation

Outline for lecture and practical presentation:

- I. Introduction, Paperwork, agenda
- II. Lecture Presentation: PowerPoint Modes of communication
- III. Communication challenges
- IV. Proper Radio communications
- V. Practical Presentation: Communication Exercises
- VI. Using scenarios use proper Therapeutic, Radio and Documentation communication

Student Evaluation Method:

No formal evaluation of participants will occur

Evaluation of Presentation:

Standard Kellogg Community College Evaluation form will be filled out by participants

Rationale for Presentation:

To provide the participant with the most recent communication theories and practices in the pre-hospital field